

# Solstice<sup>®</sup> Solar System GOLD Warranty

## Limited Warranty for Solstice Photovoltaic Systems, Installed by a CertainTeed Master Solar Installer

### WHAT THE LIMITED WARRANTY COVERS

Subject to the terms, exclusions and other limitations of this Limited Warranty, CertainTeed Corporation (“CertainTeed”) warrants to the owner (“System Owner”) that the Solstice Photovoltaic System (the “PV System”), when installed in strict accordance with CertainTeed’s installation instructions published at the time of original installation (“CertainTeed’s Installation Instructions”) and subject to normal and proper use, will be free from manufacturing defects as described herein. All CertainTeed-supplied components of the PV System are defined collectively in this Limited Warranty as the “CertainTeed Warranted Products” and are warranted by CertainTeed for the period of years designated in Table 1 as Warranty Years for that component from the date of installation. If, during the warranty period, CertainTeed determines that a manufacturing defect exists in any of the CertainTeed Warranted Products, CertainTeed will pay to repair or replace the product, at its option, and at no charge to the System Owner. CertainTeed’s sole liability to the System Owner will be for the repair or replacement of the CertainTeed Warranted Product determined by CertainTeed to be defective. If, during the effective period of this Limited Warranty, CertainTeed, at its sole discretion, determines that the CertainTeed Warranted Product cannot be repaired, replaced or that suitable replacement product is not reasonably available, CertainTeed will pay to the System Owner compensation calculated as follows:

Ninety percent (90%) of both the original cost to the System Owner of the CertainTeed Warranted Product and the original cost of installation of the CertainTeed Warranted Product multiplied by the percentage of warranty months that remain unused of the warranty months for that component, as calculated from the date of installation to the date that CertainTeed determines that a defect exists in the installed CertainTeed Warranted Product.

**Table 1 - CertainTeed Warranted Products**

Component of PV System	Warranty Years
Photovoltaic Modules* - Power Output	25 (300 months)
Microinverter or DC Optimizer (when supplied)**	25 (300 months)
Mounting System	25 (300 months)
Flashing	20 (240 months)
Optimized Inverter (when supplied)**	12 (144 months)

\*Applies only to photovoltaic module defects which cause the effective output to fall below the performance levels stated in the Linear Performance Warranty. Warranty coverage for all other manufacturing defects not covered under the Linear Performance Warranty shall be limited to ten (10) years (120 months).

\*\*Warranty coverage for manufacturing defects in data monitoring equipment shall be limited to five (5) years (60 months).

## LIMITED WORKMANSHIP WARRANTY

When the System Owner uses a CertainTeed Master Solar Installer for installation of the PV System, CertainTeed warrants that the installation of the PV System will be free of workmanship defects in the installation for a period of twenty-five (25) years from the date of installation. In the event that CertainTeed determines that a defect exists in the workmanship of the installation, CertainTeed will correct the workmanship defect at no cost to the System Owner. Prior to any installation of the PV System, the original System Owner must validate that the installer maintains the requisite credential status from CertainTeed in order for CertainTeed to have any obligations under this Workmanship Warranty. The System Owner should request the installer show their CertainTeed Master Solar Installer Certificate or call CertainTeed at 877-596-0471 to validate the installer's Master Solar Installer credential status.

## PHOTOVOLTAIC MODULE 25-YEAR LINEAR PERFORMANCE WARRANTY

CertainTeed warrants that the actual power output of the PV module will amount to at least 97% of labeled power output during the first year of operation of the PV module; as of the second year of operation of the module, the effective power output will decline annually by no more than 0.7% for a period of 24 years, so that by the end of the 25th year of operation an actual power output of at least 80.2% of labeled power output will be achieved. All power output values are defined as measured by CertainTeed or an independent accredited third-party laboratory under Standard Test Conditions (STC); AM1.5 light spectrum, 1,000W/m<sup>2</sup> irradiance and 25°C cell temperature. In the event of a negative deviation of actual PV module performance from the so-called threshold values, CertainTeed will either supply you with replacement modules, which make it possible to maintain actual performance; carry out repair measures, which make it possible to achieve actual performance; or grant you financial compensation for the reduced performance of the PV module. During the initial (fifteen) 15 years of the warranty running time, CertainTeed will exclusively either offer to supply replacement modules, which make it possible to maintain actual performance; or to carry out repair measures, which make it possible to achieve such actual performance. After the expiry of 15 years of the warranty, CertainTeed may freely decide to grant financial compensation for the reduced performance.

## TRANSFERABILITY

If the System Owner is the owner of the underlying property (the "Property Owner") upon which the PV System is installed and is the original owner of the PV System, this Limited Warranty is transferable only during the first ten (10) years after installation and may only be transferred to one subsequent System Owner within that time period. For all other System Owners, this Limited Warranty is fully transferable by the System Owner to subsequent System Owners and/or any financing party at any time during the applicable Warranty Years. However, in the event the Limited Warranty is transferred to the Property Owner, the transfer period will be limited to ten (10) years commencing on the date of transfer to the Property Owner or the remainder of the Warranty Years, whichever is less. Once the Limited Warranty is transferred to the Property Owner, the Limited Warranty may only be transferred to one subsequent System Owner. The warranty transfer is only effective if the new System Owner provides written notice of the transfer to CertainTeed within sixty (60) days from the transfer date. **Notice must be sent to CertainTeed Roofing Technical Services Department, 20 Moores Road, Malvern, PA 19355.**

## LIMITATIONS

This Limited Warranty does not provide protection against and CertainTeed will have no liability for any failure, defect or damage caused by situations and events beyond normal exposure conditions, including but not limited to:

- Lightning, hurricane, tornado, hailstorm, earthquake, fire, explosion, flood or falling objects.
- Distortion, cracking or other failure or movement of the roof deck over which the CertainTeed Warranted Products are applied or of the walls or foundation of the building itself.
- Damage caused by structural changes, alterations or additions, or by the installation of equipment (such as, but not limited to, aerials, signs or air-conditioning equipment) to the structure after the original CertainTeed Warranted Products have been applied.

- Shading, stains or discoloration to the CertainTeed Warranted Products arising from outside sources such as, but not limited to, algae, fungus, moss, lichens or other vegetation, mold or mildew growth, or paints, chemicals or other similar materials.
- Misuse, abuse, neglect, or improper transportation, handling or storage of the CertainTeed Warranted Products.
- Any equipment which has been operated beyond the minimum or maximum limits listed in the product specifications and/or CertainTeed's installation instructions.
- Any equipment whose original identification markings (i.e., labels or serial numbers) have been altered, defaced, or removed.
- Damage caused by the use of or connection to materials not provided by CertainTeed.
- Damage resulting from installation in unsuitable locations [as solely determined by CertainTeed] such as corrosive environments or locations with exposure to damaging chemicals.
- Cosmetic or superficial defects, dents, markings or scratches to finishes which do not influence the proper functioning of the CertainTeed Warranted Products.
- Damage caused by improper installation or installation not in accordance with CertainTeed's Installation Instructions.
- Damage to the CertainTeed Warranted Products caused by unapproved maintenance, repair or alteration to any of the CertainTeed Warranted Products and walking on or placement of objects on the surface of the CertainTeed Warranted Products.
- Vandalism or acts of war.
- Any other cause not a result of a manufacturing defect in the CertainTeed Warranted Products, solely with respect to the portion of this Limited Warranty that covers defects in the PV System and not with respect to the 25-Year Linear Performance Warranty.

CertainTeed reserves the right to discontinue or modify the CertainTeed Warranted Products or any of the components that are part of the PV System and shall not be liable as a result of such discontinuance or modification, nor shall CertainTeed be liable in the event that any replacement of a CertainTeed Warranted Product varies in comparison to the original CertainTeed Warranted Product(s) installed. If CertainTeed replaces any component of the CertainTeed Warranted Products under this Limited Warranty, it may substitute products designated by CertainTeed to be of comparable quality, price range or performance in the event the component initially installed has been discontinued or modified.

## WHAT THE CUSTOMER MUST DO

If you believe any component of your PV System has a manufacturing or installation workmanship defect, you must promptly notify CertainTeed and provide proof of property ownership and the date of the PV System purchase and installation. In order to properly evaluate and process a warranty claim, CertainTeed may require the property owner to permit a CertainTeed representative to access the roof, make repairs to, take photographs of, and/or take samples from the roof, if required. CertainTeed and/or representatives of the Original Equipment Manufacturer or Third Party Supplier will evaluate each properly reported claim and will repair or replace the components used in conjunction with the PV System that are determined by CertainTeed/Original Equipment Manufacturer/Third Party Supplier to be defective, in accordance with the terms of the applicable warranty and within a reasonable amount of time.

**For more details about submitting a warranty claim, visit [www.ctroof.com](http://www.ctroof.com) or call 800-345-1145.**

**Please send all notifications and correspondence to: CertainTeed Corporation, 20 Moores Road, Malvern, PA 19355, Attn: CertainTeed Roofing Technical Services Department.**

## WARRANTY REGISTRATION REQUIRED

In order to qualify for warranty coverage, the PV System must be installed in strict accordance with CertainTeed's Installation Instructions by an installer with a current CertainTeed Master Solar Installer credential. The installer of the PV System must register by submitting the Solstice job-related information to CertainTeed within thirty (30) business days of the date of installation. A confirmation of the approved warranty registration will be sent to the installer and a Solstice warranty certificate will be sent to the System Owner within fifteen (15) business days of receipt.

## LIMITED WARRANTY AND LIMITATION OF REMEDIES

THIS DOCUMENT CONSTITUTES THE EXCLUSIVE WARRANTIES AND REMEDIES PROVIDED BY CERTAINTEED. THE WARRANTIES AND REMEDIES CONTAINED IN THIS DOCUMENT ARE EXPRESSLY IN LIEU OF ANY AND ALL OTHER OBLIGATIONS, GUARANTEES, WARRANTIES AND REPRESENTATIONS, WHETHER WRITTEN, ORAL OR IMPLIED BY STATUTE, AT LAW OR IN EQUITY, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. SOME STATES OR PROVINCES MAY NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES OR MAY DETERMINE THE PERIOD OF TIME FOLLOWING THE SALE THAT A PURCHASER MAY SEEK A REMEDY UNDER IMPLIED WARRANTIES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU.

CERTAINTEED'S OBLIGATIONS, RESPONSIBILITIES AND LIABILITY SHALL BE LIMITED TO REPAIRING OR REPLACING THE DEFECTIVE WARRANTED PRODUCT AS SET FORTH IN THIS LIMITED WARRANTY. IN NO EVENT SHALL CERTAINTEED BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, INCLUDING ANY DAMAGE TO THE PROPERTY, THE BUILDING OR ITS CONTENTS, THE COST OF POWER NOT GENERATED BY ANY COMPONENT OF THE PV SYSTEM, OR FOR INJURY TO ANY PERSONS, THAT MAY OCCUR AS A RESULT OF THE USE OF THE PV SYSTEM OR AS A RESULT OF THE BREACH OF THIS WARRANTY. IF YOUR STATE OR PROVINCE DOES NOT ALLOW EXCLUSIONS OR LIMITATIONS OF SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. IN NO EVENT SHALL CERTAINTEED'S TOTAL LIABILITY ARISING OUT OF OR RELATED TO THE CERTAINTEED WARRANTED PRODUCT(S) OR THIS WARRANTY EXCEED THE ORIGINAL PURCHASE PRICE OF THE PV SYSTEM AND THE LABOR COST OF THE ORIGINAL INSTALLATION OF THE PV SYSTEM.

This Limited Warranty may not be modified, altered or expanded by anyone, including product distributors, dealers, sellers, installers, Third- Party Suppliers, financing parties, Original Equipment Manufacturers of components and/or CertainTeed field representatives.

This Limited Warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.

**This Limited Warranty is effective for Solstice Photovoltaic Systems installed on or after 8/1/2017.**



**CertainTeed Corporation**

ROOFING • SIDING • TRIM • DECKING • RAILING • FENCE • GYPSUM • CEILINGS • INSULATION

20 Moores Road Malvern, Pa 19355 Professional: 800-233-8990 Consumer: 800-782-8777 [certainteed.com](http://certainteed.com)